

March 24th, 2020

To our loyal customers,

All ASI Group facilities remain operational.

The ASI Group provides products needed for good hygiene in hospitals, doctors' offices, government buildings, food service environments, and even temporary medical facilities. Our customers, who themselves are classified as "essential businesses", rely on these critical products to remain operational.

We remain committed to our responsibility of supporting the industry and our customers, while ensuring the safety of our employees across our family of companies. That said, public health and safety is our top priority and should we need to temporarily shut down a particular operation we will do so.

We are all operating in extremely dynamic circumstances where the rate of change is measured in hours, not days, weeks or months. Below is our operating status as we adapt to the challenge before us.

New York

- ASI Washroom Accessories - almost all office personnel, including members of your customer service team, have transitioned to working from home and are ready and able to serve you. They have computer access, and their office phones are re-directed to either their desktop (at home) or their cell phones - they are well equipped and trained to maintain business continuity.
- Our engineering team is operating from home offices.

Illinois

- ASI Accurate Partitions - continues to operate uninterrupted.

Georgia

- ASI Global Partitions and ASI Storage Solutions - continue to operate uninterrupted.

ASI West

- ASI Group's West coast distribution facility - continues to operate uninterrupted.

Canada

- ASI Visual Display Products - continues to operate uninterrupted.
- ASI Group Canada, distributing all ASI Group products lines, remains fully operational.

Results

- As of today, quoting, order entry, and shipping for all operations, maintain our high standards.
- Senior staff members from every operation are available by email, text and phone.

We are tapping every resource and doing all we can to maintain normalcy for our customers and to fulfill our commitments during this very fluid and unprecedented period.

We know that you, our customers, understand the situation and we appreciate your partnership through this. We will keep you informed of new developments as they occur. Please reach out to us using our regular phone numbers and extensions, or via email, and let us know how else we can help you.

Let's all stay safe.

Sincerely,

Peter Rolla
President and CEO