

April 22, 2020

To our loyal customers,

ASI Group continues to serve our customers and support critical project needs.

It is noteworthy that even though our Georgia facilities were hit by a tornado last week, we regained operational capacity and within 24 hours were back to manufacturing and shipping. We appreciate the efforts of Georgia Power, and our employees.

Safety of our employees, customers and the public at large will always remain our number one priority. The protocols we have in place for managing through daily change, have allowed us to maintain operational and manufacturing capabilities to minimize the impact of this pandemic to our business, and the business of our customers.

WHAT ARE WE DOING

- > As a global company we are ensuring that we follow the various rules in each country and state.
- > Across all operations we have set up flexible work options to support customers and employees wherever possible, and from your feedback our team seem to be performing rather seamlessly.
- > We are monitoring our supply chain closely to ensure the timely service you have come to expect from us.
- > ASI Global and ASI Storage Solutions (Georgia) - are fully operational and on schedule with deliveries.
- > ASI Washroom Accessories (New York) - is fully operational and on schedule. Lead times on "specials", has been extended but reach out to us as we may be able to assist you with special requests.
- > ASI Accurate Partitions (Chicago) - is fully operational and on schedule.
- > ASI Group's West coast distribution facility - continues to operate uninterrupted.
- > ASI Visual Display Products (Canada) - is fully operational and on schedule.
- > ASI Group Canada - distributing all ASI Group products lines, is fully operational and on schedule.
- > ASI JDM (Australia) - continues to operate uninterrupted.
- > ASI Group Europe - following local laws, limiting operations in Belgium, we continue to serve our customers in Europe, the Middle East, and Asia via other global operations.

RESULTS

- > We continue to quote on time, enter orders in a timely manner and ship on time (with the exception of this week's tornado distraction).

PRODUCT UPDATE

- > Hand Sanitizer Dispensers - To meet the urgent need for hand sanitizer dispensers we have enhanced the capability of four soap dispensers (20364, 20365, 0361 and 0362) to allow them to also dispense either foam or standard hand sanitizers. We have also built a mobile dispenser stand (part #: FS-0300).

We are here to support you during this difficult period. Please reach out to us using our regular channels and let us know how we can help you.

Let's all stay safe.

Sincerely,

Peter M. Rolla
President and CEO